

13 November 2002: CMSAG Summary

In attendance: Joe Burley, Gautam Das, Randy Graff, Doug Johnson, Kris Kirmse, Terry Morrow, Chris Sessums, Ron Thomas, Marvel Townsend, Martin Vala, Mike Wright.

Purpose: This meeting was primarily to participate in a conference call with Jim Kerlin, Director of Education Outreach at Penn State to discuss PSU's decision to adopt ANGEL.

Presentation Dates:

ECollege	22 November	1 - 4 PM	McCarty D, G001
Blackboard	11 December	9 AM – Noon	McCarty D, G001
ANGEL	12 December	1 – 4 PM	McCarty D, G001
WebCT	TBA		

Conference Call Notes

Presented Issues:

1. Size of Penn State installation
 - 46,000 individual students (82,000 total possible) across 24 campuses
 - 3,262 course sections
 - 1,700 faculty usersANGEL clearly has the capability of scaling to UF's use
2. Penn State support:
 - 3-4 FTE technical support (application/database servers, coding enhancements)
 - 1 FTE, 3 PT Help Desk
 - 6 PT, as needed support personnel for World Campus
 - ca. 6 FTE in Teaching and Learning Group to provide seminars for faculty and students
3. Adoption decision
 - Good license agreement
 - Control of source code rather than relying on vendors to implement changes/features
 - Small company at which they can get to know people on a first name basis
 - CyberLearning Labs = 24 FT people
4. Hardware
 - 3 Application servers
 - 2 Database servers
 - All Microsoft/Dell
5. Perceived Advantages of ANGEL
 - Ease of use
 - Faculty like the quiz tool
 - Common login with all Penn State services
 - Group function (groups can have own course account)Perceived Disadvantages of ANGEL
 - Gradebook function "not very flexible"
 - Combined sections cannot be uncombined
 - Chat data is being lost (this problem is currently being researched)
 - "Far from perfect"
6. Other Issues
 - IDs for off-campus users require a signed form showing agreement with PSU computer use policies

Homework:

1. All CMSAG members should plan to attend the eCollege demo on 22 November.
2. Doug will continue to work with other vendors to schedule presentations.
3. Members should make effort to advertise the work of the CMSAG.

Next meeting: *Tentative:* 18 December, 1012 Turlington Hall. 9:30 AM.

Now Scheduled: 4 December, 1012 Turlington Hall. 9:30 AM.