

19 February 2003: CMSAG Summary

In attendance: Joe Burley, Randy Graff, John Holmes, Doug Johnson, Kris Kirmse, Terry Morrow, Chris Sessums, Ron Thomas, Marvel Townsend, Mike Wright.

I. Opening Comments and Discussion:

Committee members were asked to continue publicizing the faculty-student CMS survey. The WebCT Vista training was discussed.

II. Work Groups.

TCO [Chris Sessums]. Chris continued to update the committee on elements of modeling TCO. He is moving toward defining the framework to be used for this modeling.

HR [Joe Burley]. Joe led a continuing discussion about how CMS support would fit within and around existing UF and AT structures. He also recommended that Fedro Zazueta and Fran McDonell be invited to a future meeting to provide their input on staffing and help desk support issues.

The committee decided that the best approach to defining a staffing recommendation was to determine what support was needed now and to ramp that staffing level up to accommodate the demands of near-term CMS consolidation as well as medium and long-term growth. Discussion of current needs (as opposed to current allotment ...) ensued with the recognition that WebCT should probably have a 3.0 FTE current support level.

Hardware [Mike Wright]. Mike provided a spreadsheet with specifications for locally supporting an enterprise-class CMS. He also discussed some of the alternative support mechanisms and indicated why he was providing his recommendation. The data generated by these specifications will flow into the TCO model.

Faculty and Student Input [Kris Kirmse]. Kudu's and applause once again for Kris Kirmse and the faculty-student survey. Strategies were discussed for actually beginning to make use of the copious data being gathered by that instrument.

IV. CMS Evaluation.

A direction-setting question for the future: what information do we still need in order to make our recommendation to the Provost?

Our tentative deadline of the end of March remains in place.

V. Next Meetings:

26 February 2003. 9:30 AM, Burlington 1012.

5 March 2003. Blackboard training at TREEO Center, 9 AM to Noon.